

the
Mutterie
grooming house

Grooming Waiver

Please read carefully before accepting these terms and conditions.

Emergencies and injuries- while in my care your pet will be treated with their safety and comfort as the top priority. However, grooming inherently involves risks and accidents and injuries can occur. Your signature on this form permits me to seek emergency veterinary care for your pet in the case of an injury or medical emergency. I will not be held liable in the case of a medical emergency or accident caused by a pre-existing condition in your pet.

Parasites including lice, fleas and ticks- if parasites are discovered on your pet during grooming the groom will be halted and you will be called to pick them up as soon as possible. Repeat offenders will be charged a \$30 cleanup fee.

Vaccinations- I do not require vaccination records as all dogs are kept separate and all surfaces are cleaned between dogs. However, there is still a small chance that your dog could be exposed to communicable viruses, parasites or bacteria during their appointment. I encourage up-to-date vaccinations and preventative parasite treatments but this is ultimately the responsibility of the dog's guardian. For this reason I will not be held liable for any resulting communicable disease or infection your dog may acquire during their grooming appointment.

Matting- Small mats can generally be brushed or shaved out, however severe matting will be shaved with a blade as short as is necessary to remove the matting safely. Brushing out matting will increase time spent on the groom and therefore the overall cost at a rate of \$7.50 per every additional 10 minutes.

Cancellation fee and lateness- A \$30 cancellation fee will be charged for cancellations/rescheduling within 24 hours of the appointment time and for missed appointments. This fee will be added onto the cost of your next grooming appointment. Additionally, if you are more than 15 minutes late for an appointment it may need to be rescheduled.

Refusal of Services- In the case that your pet is excessively stressed, aggressive, or otherwise in any state that compromises their own health and safety or that of me as their groomer, I reserve the right to adjust or halt services at any time in the grooming process.

I, the undersigned, understand and agree to the above terms for the grooming of my pet(s) and in consideration of the grooming services provided by The Mutterie Grooming House, agree to hold its owner, Carmen Steele, harmless from damage, loss, liability, injury or claims which I or my pet(s) may sustain or which may be caused in any way by my pet(s).

I have read and understand my rights and obligations as written in this agreement for the services of pet grooming through The Mutterie Grooming House. My signature on this document signifies that I agree that this waiver will apply to all future grooming appointments of my pet(s).

Name of my pet(s) that are being groomed: _____

Printed name: _____ Signature: _____

Date: _____